

CARES & Other Systems Projects Implementation Schedule as of: 1/13/05

January 2005– NOTE: CARES Hiatus In Effect In January

- **The Employment Verification Form will be updated** - These changes will incorporate many of the suggestions made by county agencies and should ensure a higher level of accuracy by employers. Proposed changes include, how hours of work are requested on the EVF-Earnings form and the deletion of the question regarding access to State employees Health Insurance on the EVF-Health Insurance form. Changes to the form will require changes to scanning templates and may also impact CARES logic associated with converting hours of work.
- **Implement new Master Customer Index project** – The Master Customer Index is a new set of databases built to be a single repository of known participants to be used as a single clearance vehicle for multiple calling applications. In this project we are changing the MCI to move the database outside of the CARES system and to align CARES mainframe clearance process with the way clearance will be performed on the Worker Web. Also included in these changes will be the automatic update of Date of Death in CARES when it is received from SSA and not found to be present in CARES.

February 2005

- **CARES Worker Web (CWW) Pre-Conversion updates** – There will be numerous changes made to the CARES mainframe to support CWW functionality. Some of these will be invisible to workers and others will not. Systems and Communications have identified worker impact and developed a plan for each item, from DXBM Broadcast Messages to CARES Coordinator communications. Visible updates include:
 - A display on ACCH/CRIN case demographics screen to denote if a case is Web or Mainframe
 - Removal of the “incapacitation” question on the gatepost screen ANIQ
 - An edit to prevent the entry of obsolete RFA types (EG, GR and ER) on CRIN
 - A slight redesign of the Worker Information page (SMUM) to reflect WISA changes. This will include the capture of a work e-mail address for workers
- **The CARES Worker Web training environment** is planned to be available in February.
- **Additional enhancements/fixes to SSAU** (SSA Auto-Update) will be applied to the February auto-update run. These will include modification to the manner in which CARES is updated, additional WTPY triggers, and changes to eligibility logic.
- **Enhancements to FEIN Find:** This change will restructure the FEIN DB2 table so that the state ID is stored, and the combination of the state and federal ID numbers will create a unique key (ID for each location). For example, if an employer has 4 business locations, he has one federal ID but 4 unique state IDs. This will give the worker better results when searching.
- **Race/Ethnicity Reports** will be created for the counties and distributed via the CARES Coordinator list (same report and process as last year) for calendar year 2004.

March 2005

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- **FPL Mass Change** – This annual Mass Change updates all open and recently closed MA cases applying to them the new Federal Poverty Levels.
- **Full implementation of FS targeted case selection** - In September 2004, targeted case selection was implemented (partially) into Milwaukee county. This project will complete the Milwaukee implementation and will roll-out this functionality to the remainder of the state.
- **Enhancements to WISA** (Wisconsin Integrated Security Application) - This project includes enhancements WISA which will facilitate CWW roll-out and will be implemented in time to process CARES Worker Web Security for Pilot #2. The enhancements include:
 - On-line CWW registration for local security officers (SO)
 - On-line submission of DWSW-10 & 11 forms for local SO
 - Auto-update of security data submitted by local SO
 - Auto-update of info received from Pathlore (Training System)
- **New Hire Data-Exchange to check school Enrollment** - There is logic included in the Employment Verification process that checks the school enrollment of minors to see if they are subject to the employment verification requirement. If exempt from the requirement, no verification form is sent or required. This same logic does not exist in the batch process for New Hire data exchange. Currently, all individuals who have a new employment not found in CARES are sent an Employment Verification Form, regardless of school enrollment status. This check of school enrollment will be added to the New Hire process by March.
- **Fixes to FFU** - Changes to eligibility logic in CARES that handle the Family Fiscal Unit processing Fixes were made in July '04. Follow-up fixes which have been identified will be implemented by March. These include problems where:
 - FFU builds incorrectly
 - FFU is not using the correct group size for income test
 - FFU not building when only income of minor is disregarded earned income
 - FFU not building for a Pregnant woman
- **CARES Worker Web Pilot #1** in Sauk and Jefferson county will begin on February 28th.

April 2005

- **Review Date Problems** - There are multiple review date problems in CARES. This project will combine work for both the FS and MA areas. Key problems which will be fixed in this project include:
 - Review date improperly set at transfer (FS)
 - Review issues with TFS and Review Date overrides by ESS (AGOR)
 - Inappropriate '077' closure (MA & FS)
- **Worker Generated letters for SeniorCare** - Currently, SeniorCare notifications which originate from the CAPO are produced on paper. This project would create these as worker-generated letters in CARES. This will not only reduce workload but it also creates an electronic record of the letter as well as an audit trail of the action.

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May 2005

- **MA 2nd party review will be implemented** to the counties By the end of February or the first part of March. This project had been put on hold during the CWW CARES Hiatus, and work resumes the first of February. In this project, the State will pre-select cases to be reviewed. These will be loaded to IMQA for county processing (an Ops Memo is forthcoming on this).
- **ECF Pilot in Milwaukee County begin** - [Bob Martin, Manager]
- **CARES Worker Web Pilot #2** will begin on the Monday, May 2nd. Counties tentatively included will be Dane, Rock and Columbia.

June 2005

- **Updates to the SeniorCare Pre-Printed Renewal Application** - This project will implement identified changes to the Pre-Printed Renewal Application (PPRA). The extent of updates has not yet been determined. These changes may be limited to the update of wording on the form and accompanying instructions or it may go so far as to add, delete or move fields which would impact scanning as well as file creation, transmission, and CARES auto-update.

July 2005

- **ACCESS version 2.1 Implementation of Medicare Part D Logic** - The ACCESS web-based self-assessment tool was first implemented in August 2004. This project will add a determination for Medicare Part D and Low-Income Subsidy to this tool.
- **ECF Pilot to Begin Statewide Rollout** - [Bob Martin, Manager]
- **Rollout #1 of CARES Worker Web implementation** will begin on July 5th in the southwest portion of the state. Implementation will then continue clockwise around the state. How many groups of counties will implement and when they will implement will be decided as we get closer to the end of this year. This first southwest group will include the following counties:
 - Grant
 - Etc.

August 2005

- **ACCESS version 3.1 Implementation of Query Tool** - This tool will allow the customer who is a participant in food stamps, Medicaid or Caretaker Supplement to use a system-assigned user ID and password to access the data about their case on CARES.
- **Rollout #2 of CARES Worker Web implementation** is tentatively scheduled for the next region of counties on August 1st. This group will tentatively include the following counties:
 - Ashland
 - Etc.

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September 2005

- **Rollout #3 of CARES Worker Web implementation** is tentatively scheduled for the next region of counties on September 6th. This group will tentatively include the following counties:
 - Outagamie
 - Etc.
- **Enhancement of Child Support data exchange** is tentatively scheduled for implementation sometime during September 2005. These enhancements will reduce the workload because workers will not have to interpret data from KIDS (State Child Support system). This is a Payment Accuracy initiative.

October 2005

- **ACCESS version 3.1 Implementation of Change-Reporting Tool** - This tool will allow the MA, FS or CTS participant to report changes on their case directly to their worker. The changes will be sent to the worker or change center in-box where the data can be pulled into CARES and the change processed.
- **Rollout #4 of CARES Worker Web implementation** is tentatively scheduled for the next and/or final region of counties on August 1st. This group will tentatively include the following counties:
 - Milwaukee
 - Etc.

November 2005

- **Medicare Part D** is tentatively scheduled for November 2005. No decisions on level of automation have been made nor delineated as of yet.